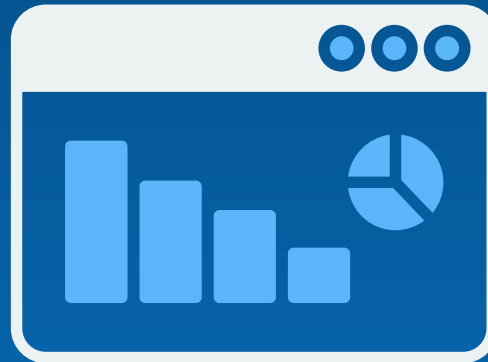


1
**Critical
Systems
Tracker**



2
**Knowledge
Base
Playbook**



3
**Vendor
Help
Hub**



4
**Escalation
Ladder**



The Small IT Toolkit



- 1 Helps your team focus on the most important systems and respond based on business impact.
- 2 Stores fixes, guides, and contacts so your team can solve issues faster and onboard smoothly.
- 3 Quick access to support resources like tutorials, live chat, and system status dashboards.
- 4 Defines when and how to escalate issues to save time and reduce risk.