

# Teams Calling Implementation



\$6,000 CAD



SMBs and Enterprise Organizations



3-5 days

## Benefits



### Receive Implementation Support

Receive guided, 1-on-1 setup, implementation support, and documentation around call flow design, direct routing scripts to add/remove users (if required).



### Achieve cost-efficiency

Switch from a CapEx to OpEx model and reduce your overall costs and maintenance requirements.



### Modernize Your Workplace

Enabling Teams Calling enhances your entire Teams experience, allowing seamless holistic collaboration across your entire organization.

## Deliverables



### Review

Conduct a full review of current Office 365 requirements and licensing, and fully configure your Office 365 tenant for use with Microsoft Teams Voice.



### Deploy/Migrate Production Phone Numbers

Configure one (basic) auto attendant and associated simple call queue, establish SBC instance and Hostname, or set up Calling Plans. Enable auto-conferencing and Teams Room system (if required).



### Assign & Test

Assign appropriate phone numbers for up to 100 user accounts and provide cutover support. Test up to two IP phones.

**Optional Training:** Take advantage of optional training for your end-users, including best practices around shared files, permissions, and naming conventions, creating channels, using tabs, and archiving and maintaining Teams history.